RULES FOR VISITORS

OPERATOR:
Novo Plaza s.r.o.,
Washingtonova 1624/5, 110 00 Praha 1
ID: 23981024
VAT: CZ23981024

Obligations arising from these rules on the basis of the contract with the operator ensures:

Novo PM s.r.o.
Washingtonova 1624/5
Praha 1, 110 00

MANAGING PERSON:
Filip Kulhánek
E-mail: info@novoplaza.cz

Last update:September24, 2026

Dear customers,

the premises of the Novo Plaza shopping center is a commercial and social center, the aim of which is to provide you not only with the possibility of convenient shopping and entertainment, but also to offer a pleasant and cultural environment in which you will feel good and satisfied.

To achieve this goal, we also need your active help, which consists in observing these visiting regulations.

1 INTRODUCTORY PROVISIONS

Novo Plaza Shopping Center (hereinafter referred to as the Centre) is located at Novodvorská 1800/136, Prague 4. The operator is Novo Plaza s.r.o., the administrator is Novo PM s.r.o.

Opening hours:

Hypermarket Tesco:	Monday - Sunday: 6:00- 22:00
Shopping center:	Monday - Sunday: 9:00 - 21:00
Opening hours of outdoor and underground parking:	Monday - Sunday: 6:00 - 23:00

The parking is available to visitors of the Shopping Centre for free of charge for the entire purchase **period during the opening hours of the parking.**

Both the interior and exterior areas of the Center are monitored by a video surveillance system with recording capabilities for the purpose of protecting the legitimate interests of the Center's operator, as well as for the purpose of protecting the life, health, and property of individuals present on the Center's premises. Individual cameras are positioned in accordance with general requirements of proportionality and privacy protection. Camera recordings are retained only for as long as strictly necessary and are then deleted. Both the data controller and the data processor comply with applicable laws and GDPR regulations.

In the indoor and outdoor areas of the building is not allowed / prohibited:

- Any conduct that is contrary to the laws of the Czech Republic and the principles of good morals.
- Demanding money, other contributions or donations, begging, carrying out any business, organizational, promotional or other similar activity without the prior written consent of the Centre's management.
- Disturbance of public order, e.g. by loud and disturbing speeches, the use of physical force, all expressions and gestures defaming race, religion, ethnicity, speech with a strong sexual suggestion or other manifestations that could result in riots or could affect other persons present, or disturb the peace in the Center.
- Unauthorised gatherings of persons at the Centre.
- Making video or other recordings without the prior written consent of the Centre's management.
- Deterioration, damage, destruction of the property of the Centre or property located on the premises of the Centre, in particular safety and fire-fighting equipment. In the event of damage or misuse, financial compensation will be claimed from the originator for restoring the device to its original state.
- Jogging, rollerblading, skateboarding, scooters, cycling or other means, except for entering with a bike for service in a Sportisimo store.
- Entry of intoxicated persons or persons under the influence of narcotic drugs and psychotropic substances, as well as the use of alcohol or the distribution of narcotic drugs and psychotropic substances to the premises of the Centre.

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- Introduction of toxic, poisonous, polluting, odoury or dangerous substances.
- Entry of persons who could bother other visitors with their inadequate, torn or dirty clothes, smell, dirt, visible signs of a contagious disease, etc.
- Littering and discarding anything outside the trash cans or rummaging through or picking up trash cans.
- Consumption of food and beverages, outside the areas set aside for this purpose.
- Smoking, including e-cigarettes outside restricted areas.
- Lying, sleeping or sitting on railings, stairs, waste bins and other places that are not intended for sitting in the premises of the Center.
- Sleeping on seating furniture located in the shopping center and in the toilets of the shopping center.
- Laundry or washing other than normal hand washing on the toilets.
- Perform personal hygiene (half body washing, foot washing, brushing teeth, etc.) .
- Bringing firearms or other weapons into all premises of the Centre (except for members of law enforcement authorities, members of other armed forces of the state and persons armed with the written permission of the Centre's management).
- Entrance to the Center with animals, except for guide dogs for blind citizens, dogs led on a leash, provided with a basket or animals carried in crates or arms. However, the Centre's security personnel are entitled, for operational or safety reasons and at their discretion, to expel visitors with animals from the Centre at any time.
- Tying anything - animals, bicycles, etc. to the interspaces of the entrances to the Center and anywhere else in the Center.
- The use of open fire.
- Consumption of alcoholic beverages outside the designated areas.
- Charging of electrical appliances (telephones, laptops, etc.) in the premises of the Centre (passages, parking), allowed only in designated areas (relaxation zones, benches with sockets).
- In the outdoor areas, it is especially forbidden to enter the paved pavements in the area in front of the Center

2 FINAL PROVISIONS:

- The partial invalidity of certain provisions does not affect the validity of other provisions.
- Unlawful conduct against visitors to the Centre is dealt with on the basis of notifications from those affected, through the Centre Administration or the Centre's Security, the Police of the Czech Republic and other law enforcement authorities.
- The Operating Rules of the underground car park also apply in the premises of the Centre.
- With the rights of the Centre, it reserves the right to amend or supplement the provisions of these Visitor Rules.
- Compensation forall damages caused by customers and visitors will be enforced in accordance with the valid legal regulations of the Czech Republic.
- The owner of the Novo Plaza shopping center is not liable for damage caused to property and health of customers and visitors by third parties.
- In the event of evacuation of the Centre, each person staying in the building is obliged to observe the evacuation rules and follow the instructions of authorized staff and instructions broadcast by the local radio The shopping centre is private property and the centre administration may, at its discretion, ask any person to leave the centre. This person must do so immediately, otherwise he will be escorted out by a security guard. There is no legal entitlement to stay in the center.

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